MMI is respected, supported, and viewed as a leader in creating employment, training, and inclusive opportunities in each of the communities we serve.

- Develop a diverse funding base with less than 50% of revenue from government sources
- Enhance community awareness about the value of inclusion
- Teach the people we serve to be effective self-advocates
- Assure MMI’s mission is known in the community
- Provide services that represent best practice and communicate that we are leaders in the field
- Train staff to be proficient in the skills needed to provide professional and effective services
- Ensure effective succession planning to provide organizational stability
- Provide opportunities for staff at all levels of the organization to develop professionally
- Achieve above average retention by creating a highly satisfied workforce
- Develop a program outcome process that reflects a comprehensive quality management approach
- Monitor regulatory issues and their potential effect on the organization well in advance of any required changes
- Identify unmet needs within the community and evaluate needs that match MMI’s mission
- Assure stakeholder satisfaction with all services

MMI has an organizational culture that attracts and retains professional employees who are committed to providing high quality services.

- Enhance our endowed fund to generate adequate revenue to support unfunded areas of service
- Build fund balance to 50% of annual operating costs
- Provide services that represent best practice and communicate that we are leaders in the field
- Achieve above average retention by creating a highly satisfied workforce

MMI has the resources necessary to adapt to a rapidly changing environment.

- Develop a diverse funding base with less than 50% of revenue from government sources
- Enhance community awareness about the value of inclusion
- Teach the people we serve to be effective self-advocates
- Assure MMI’s mission is known in the community
- Provide services that represent best practice and communicate that we are leaders in the field

Using a continuous quality approach, MMI will provide leading edge services to address the ongoing needs of the people we serve in their communities.

- Develop a program outcome process that reflects a comprehensive quality management approach
- Monitor regulatory issues and their potential effect on the organization well in advance of any required changes
- Identify unmet needs within the community and evaluate needs that match MMI’s mission
- Assure stakeholder satisfaction with all services

2018-2022 Strategic Outcome Summary

Developing inclusive communities and meaningful connections through employment and training.