



2018-2022 Strategic Outcome Summary

MMI has the resources necessary to adapt to a rapidly changing environment

Develop a diverse funding base with less than 50% of revenue from government sources

Enhance our endowed fund to generate adequate revenue to support unfunded areas of service

Build fund balance to 50% of annual operating costs

MMI is respected, supported, and viewed as a leader in creating employment, training, and inclusive opportunities in each of the communities we serve

Enhance community awareness about the value of inclusion

Teach the people we serve to be effective self-advocates

Assure MMI's mission is known in the community

Provide services that represent best practice and communicate that we are leaders in the field

MMI has an organizational culture that attracts and retains professional employees who are committed to providing high quality services

Train staff to be proficient in the skills needed to provide professional and effective services

Ensure effective succession planning to provide organizational stability

Provide opportunities for staff at all levels of the organization to develop professionally

Achieve above average retention by creating a highly satisfied workforce

Using a continuous quality approach, MMI will provide leading edge services to address the ongoing needs of the people we serve in their communities

Develop a program outcome process that reflects a comprehensive quality management approach

Monitor regulatory issues and their potential effect on the organization well in advance of any required changes

Identify unmet needs within the community and evaluate needs that match MMI's mission

Assure stakeholder satisfaction with all services

Developing inclusive communities and meaningful connections through employment and training