MMI MANAGEMENT REPORT COMBINED COMMUNITY CONNECTIONS

Fiscal Year	2019-2020	Quarter	4	Program		2nd Quarter			Cumulative	Achieved
				Goals	Results	Results	Results	Results	Results	Yes/No
1. PEOPLE WHO RECEIVE SERVI SERVICES IN COMMUNITY SETTII		E SOME OR ALL		100%	98%	99%	100%	99%	99%	No
TARGET: 100 PERCENT OF PART	ICIPANTS									
		THIS QTR	YTD							
Total number of participants who	received community based services		1,298 1,316							
2. PEOPLE WHO RECEIVE CC SE	RVICES WILL ACHIEVE 80 % (OF THEIR GOALS		90%	55%	71%	66%	0.78	70%	No
TARGET: 90% OF PARTICIPANTS										
Number of people who met 80% of Total number of people	-	THIS QTR 47 60	YTD 159 227							
3. ACTUAL STAFF HOURS WILL I BY THE UNITS BILLED.	NOT SIGNIFICANTLY EXCEED	THE HOURS JUS	TIFIED	125%	119%	119%	123%	1.09401399	117%	Yes
TARGET: 125% OF JUSTIFIED HO	URS									
Actual Staff Hours Justified Staff Hours		12,044	YTD 61,415 52,516							
4. PEOPLE WHO RECEIVE SERVI SERVICES THEY RECEIVE	CES FROM MMI WILL BE SATI	SFIED WITH THE		2.5	2.55	2.85	2.72	2.71	2.72	Yes
TARGET: AVERAGE SATISFACTION	ON RATING OF 2.5									
Total satisfaction score Number who responded Number surveyed			YTD 472.667 174 0							

MMI MANAGEMENT REPORT COMBINED COMMUNITY EMPLOYMENT

Fiscal Year 2019-2020	Quarter	4	Program		2nd Quarter			Cumulative	Achieved
			Goals	Results	Results	Results	Results	Results	Yes/No
1. THE NUMBER OF PEOPLE WORKING IN COMPETITIVE INDEP	ENDENT			1				<u> </u>	
EMPLOYMENT THROUGH CE SERVICES WILL INCREASE			25%	-23%	-13%	-3%	57%	57%	Yes
TARGET: 25% MORE THAN AT THE BEGINNING OF THE YEAR									
		TD							
Number of people working in CIE placements as of 10/01/19	47	30							
Number of people working in CIE Placements at the end of this qtr. Amount of change		17							
2. THE NUMBER OF PEOPLE ON MMI'S PAYROLL WHO ARE EA WAGE OR GREATER WILL INCREASE	RNING MINIMUM		20%	2%	-24%	-29%	-14%	-14%	No
TARGET: 20% MORE THAN AT THE BEGINNING OF THE YEAR									
	THIS QTR YTE)							
Number of people working at min. wage as of 10/01/19		27							
Number of people working at min. wage at end of qtr. Amount of change	109	18							
3. ACTUAL STAFF HOURS WILL NOT SIGNIFICANTLY EXCEED TO THE UNITS BILLED	THE HOURS JUSTIF	FIED	125%	143%	162%	279%	162%	166%	No
TARGET: 125% OF JUSTIFIED HOURS									
	THIS QTR Y	TD							
Actual Staff Hours		219							
Justified Staff Hours	2,969 12,	804							
4. PEOPLE WHO RECEIVE SERVICES FROM MMI WILL BE SATIS SERVICES THEY RECEIVE	SFIED WITH THE		2.5	2.67	2.93	2.84	2.82	2.84	Yes
				l I					
TARGET: AVERAGE SATISFACTION RATING OF 2.5									
Total satisfaction score		TD 0.667							
Number who responded		02							
Number surveyed		0							
F. DEODLE WILL CREND LESS THAN 255 DAVE ON ENCLAVES I	DEFORE MOVING I	UTO		ļ				<u> </u>	
5. PEOPLE WILL SPEND LESS THAN 365 DAYS ON ENCLAVES I COMPETITIVE INDEPENDENT EMPLOYMENT (CIE)	BEFORE MOVING II	NIO	50%	100%	0%	#DIV/0!	#DIV/0!	50%	Yes
TARGET: 50% OF PEOPLE WHO MOVE INTO CIE							ĺ	ĺ	
	THIS QTR Y	TD							
Number of people who were in an enclave less than 365 days	0	2							
Number of people who went into Individual Placement	0	4							
			1 1				ı		

MMI MANAGEMENT REPORT COMBINED EMPLOYMENT CONNECTIONS

	Fiscal Year	2019-2020	Quarter	4	Program					4th Quarter	Cumulative	Achieved
					Goals	<u> </u>	Results	Results	Results	Results	Results	Yes/No
1. PEOPLE REC		WILL RECEIVE SOME	OF THOSE SERVICES	IN	35%		26%	32%	100%	75.7%	31%	No
TARGET: 35%												
Number of E Total numbe	C units in community-based r of EC units	d services	3,776 37,	TD 512 ,568								
2. PEOPLE REC		WILL MOVE OUT OF E	EC AND INTO CE (EITHI	ER	25%		2%	1%	0%	1%	4%	No
TARGET: 25% O	F THE PEOPLE IN EC											
	eople in EC as of 10/1/2019 eople who left EC for CE thi		1	TD 36 5								
3. ACTUAL STA BY THE UNITS E		SIGNIFICANTLY EXCE	ED THE HOURS JUSTII	FIED	125%		222%	123%	1828%	206.03%	208%	No
TARGET: 125%	OF JUSTIFIED HOURS	i										
Actual Staff Justified Sta			2,221 12,	938 223								
4. PEOPLE WHO SERVICES THEY		FROM MMI WILL BE S	SATISFIED WITH THE		2.5		2.5	2.88	2.85	2.80	2.75	Yes
TARGET: AVER	AGE SATISFACTION R	ATING OF 2.5										
Total satisfa Number who Number surv	responded		39 19 14 7	TD 98 72 0								
	EIVING EC SERVICES ARTING JOB PLACEMI		O EMPLOYMENT WITH	IN	80%	#	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
TARGET: 80%												
Number of p	eople placed within 90 days eople placed	·	0	TD 0 0								

MMI MANAGEMENT REPORT EMPLOYEE DEVELOPMENT - COMBINED

Fiscal Year	2019-2020	Quarter 4	Program	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Cumulative	Achieved
•			Goals	Results	Results	Results	Results	Results	Yes/No
1. EMPLOYERS WILL BE WILLI PEOPLE WHO PERFORM WORK DEVELOPMENT SERVICE			85%	100%	75%	0%	100%	75%	No
TARGET: 85% OF PEOPLE WHO	O COMPLETE OJE'S								
Number of OJE's Number of OJE's that were ç	•	This Quarter YTD 1 8 1 6							
2. PEOPLE RECEIVING EMPLOY FULL NUMBER OF HOURS AUT		ES WILL COMPLETE THE	60%	50%	33%	100%	#DIV/0!	50%	No
Number of participants Number of participants who	HORIZED completed authorized hours	This Quarter YTD 0 6 0 3							
3. PEOPLE RECEIVING EMPLO OJE'S WITHIN 30 DAYS OF INTA		ES WILL BEGIN THEIR	90%	0%	17%	17%	29%	29%	No
TARGET: 90% OF PEOPLE ENR Number of OJEs Number of OJEs Started with		This Quarter YTD 7 7 2 2							
4. PEOPLE WHO RECEIVE SER SERVICES THEY RECEIVE	RVICES FROM MMI WILL BE S	ATISFIED WITH THE	2.5	2.83	#DIV/0!	3.00	#DIV/0!	2.94	Yes
TARGET: AVERAGE SATISFACTOR Total satisfaction score Number who responded Number surveyed	TION RATING OF 2.5	This Quarter YTD 0 8.83333 0 3 0 4							
5. STAFF COSTS WILL BE COMPA	ARATIVE TO DOLLARS BILLED T	O MRS	40%	96%	73%	205%	38%	75%	No
TARGET: 40% OF REVENUE Staff Costs Dollar amount billed to MRS		This Quarter YTD 18215.8 102591 48246.14 136897							

MMI MANAGEMENT REPORT JOB PLACEMENT - COMBINED

Fiscal Year	2019-2020	Quarter	4	Program Goals	1st Quarter Results	2nd Quarter Results	3rd Quarter Results	4th Quarter Results	Cumulative Results	Achieved Yes/No
	PEOPLE WHO ENTER PLACEMENT SERVICES WILL BE EMPLOYED WHEN THE RIMINATE FROM PLACEMENT SERVICES RGET: 35% OF PEOPLE WHO TERMINATE FROM JOB PLACEMENT SERVICES Number of participants terminated this quarter Number of perminated participants who obtained jobs STARTING WAGES OF PEOPLE IN THE JOB PLACEMENT PROGRAM WILL BE OVE MINIMUM WAGE RGET: 50% OF PEOPLE WHO ARE PLACED Number of people who started employment Number of people who started employment Number of people 10% above minimum wage PEOPLE WHO OBTAIN EMPLOYMENT THROUGH JOB PLACEMENT SERVICES TAIN EMPLOYMENT FOR 90 DAYS RGET: 75% OF PEOPLE PLACED Number of people who entered employment in the previous quart Number of people who met 90 day retention in this quarter PEOPLE WHO RECEIVE SERVICES FROM MMI WILL BE SATISFIED WITH THE RVICES THEY RECEIVE RGET: AVERAGE SATISFACTION RATING OF 2.5 Total Satisfaction Score Number who responded Number surveyed PEOPLE WILL OBTAIN EMPLOYMENT WITHIN 90 DAYS OF BEING REFERRED FOR CEMENT SERVICES RGET: 90% OF PEOPLE REFERRED This Quarter Number of people placed within 90 days Number of people referred STAFF COSTS WILL BE COMPARATIVE TO DOLLARS BILLED TO MRS		ΞY	35%	86%	100%	#DIV/0!	0%	87%	Yes
TARGET: 35% OF PEOPLE WHO	TERMINATE FROM JOB PLA	CEMENT SERVICES								
		This Quarter	YTD							
· ·			15 13							
2. STARTING WAGES OF PEOP ABOVE MINIMUM WAGE	LE IN THE JOB PLACEMENT	PROGRAM WILL BE	10%	50%	60%	18%	67%	38%	38%	No
TARGET: 50% OF PEOPLE WHO	ARE PLACED									
		13	32 12							
		ACEMENT SERVICES	WILL	75%	90%	100%	100%	100%	97%	Yes
TARGET: 75% OF PEOPLE PLACE	CED									
		uart 4	33 32							
4. PEOPLE WHO RECEIVE SERVICES THEY RECEIVE	VICES FROM MMI WILL BE SA	ATISFIED WITH THE		2.5	2.77	2.88	#DIV/0!	#DIV/0!	2.81	Yes
TARGET: AVERAGE SATISFACT	TION RATING OF 2.5									
		This Quarter Y	ΓD							
Number who responded		0	5.3333 9 12							
5. PEOPLE WILL OBTAIN EMPLOY PLACEMENT SERVICES	YMENT WITHIN 90 DAYS OF BE	ING REFERRED FOR J	ОВ	90%	36%	4%	13%	94%	33%	No
TARGET: 90% OF PEOPLE REFERE	RED									
	hin 90 days	15	21 63							
6. STAFF COSTS WILL BE COMPA	6. STAFF COSTS WILL BE COMPARATIVE TO DOLLARS BILLED TO MRS			40%	96%	73%	205%	38%	75%	No
TARGET: 40% OF REVENUE										
Staff costs Dollar amount billed to MRS			02591 36897							

MMI MANAGEMENT REPORT YOUTH SERVICES - COMBINED

Fiscal Year	2019-2020	Quarter 4	Program Goals	1st Quarter Results	2nd Quarter Results	3rd Quarter Results	4th Quarter Results	Cumulative Results	Achieved Yes/No
	DUTH SERVICES WILL SHOW IMPRORED READINESS SKILLS CHECKLIST	OVEMENT IN AREAS	75%	100%	91%	91%	100%	93%	Yes
TARGET: 75% OF PEOPLE	E TESTED								
Number of individuals Number that showed i		This Quarter YTD 54 324 54 302							
	WILLING TO PROVIDE A POSITIVE ICES WHO RECEIVE AN OJE WITH 1		60%	50%	#DIV/0!	#DIV/0!	84%	81%	Yes
TARGET: 60% OF PEOPLE	E WHO RECEIVE AN OJE								
Number of employers Number that would pro	-	This Quarter YTD 19 21 16 17							
3. PEOPLE IN YOUTH SEI CLASSES HELD	RVICES WILL PARTICIPATE IN MOR	RE THAN 50% OF	80%	100%	94%	95%	98%	96%	Yes
TARGET: 80% OF PEOPL	E ENROLLED								
Number of individuals Number that participa	enrolled ted in more than 50% of classes	This Quarter YTD 56 334 55 319							
4. PEOPLE WHO RECEIVE SERVICES THEY RECEIVE	E SERVICES FROM MMI WILL BE SA	ATISFIED WITH THE	2.5	2.57	2.87	2.92	2.89	2.86	Yes
TARGET: AVERAGE SATIS	SFACTION RATING OF 2.5								
Total satisfaction scor Number who respond Number surveyed		This Quarter YTD 127.1666667 543.3 44 190 0 0							
5. PEOPLE IN YOUTH SEI CONTACT	RVICES WILL BEGIN AN OJE/T WITI	HIN 30 DAYS OF FIRST	100%	0%	0%	0%	96%	84%	No
TARGET: 100% OF INDIVI	DUALS PLACED								
Number of people place		This Quarter YTD 28 32 27 27							